



GUILFORD COUNTY Solid Waste Services Guide

A complete guide to community solid waste services in Greensboro, High Point, Guilford County and surrounding communities.

WELCOME

Introduction

Thank you for taking the time to review this Solid Waste Guide. Whether you're a new or a long-time resident, we think you'll find this guide to be a valuable resource when dealing with any type of household waste. Be sure to keep it on hand for future use.

This guide is arranged by municipality and is color-coded for easy reference. Simply turn to the appropriate page and you'll find information on every type of solid waste, from recycling to household hazardous waste. Phone numbers and web addresses are also listed where available – so you can easily get your questions answered.

We've all heard about the importance of caring for the environment. What you may not know is trash that isn't properly handled can cause a variety of public health problems.

- Tires and other containers left outside can collect water, which can become a breeding ground for mosquitos.
- Trash that isn't cleaned up eventually ends up in our water system, increasing the cost of filtering the water to make it suitable to drink.
- Trash is dangerous to local wildlife, especially when they depend on local streams and lakes for their survival.

If we all take responsibility for disposing of trash properly, our community will continue to be a beautiful place that we can all be proud of.

Working together for a cleaner environment:

City of Greensboro

City of High Point

Greensboro Beautiful

Guilford County

Guilford County Department of Public Health

High Point Keep America Beautiful

Special thanks to Volvo Trucks North America for publishing this directory.

Gibsonville • Greensboro • Greensboro Beautiful •
Guilford County • Guilford County Department of Public
Health • High Point • Jamestown • Oak Ridge • Pleasant
Garden • Sedalia • Stokesdale • Summerfield • Whitsett



Caring for our environment
is everyone's responsibility.

**How Do You
MEASURE UP?**

Volvo Message

It's Volvo's pleasure to welcome you to the Guilford County Solid Waste Services Guide.

Care for the Environment is a core corporate value for Volvo. Our Environmental Policy, common to all Volvo operations worldwide, states that we strive to be the environmental leader in our industries through a holistic view, continual improvement, technical development and resource efficiency. Through this commitment, we can both strengthen our business operations and nurture environmental improvement in the communities in which our employees and customers live and work.

Volvo is putting this commitment to environmental care to work every day. In addition to our newest generation of trucks, which emit 90 percent less soot and 50 percent less smog-causing gases than trucks of just a few years ago, all of our facilities in North America are certified under international standards for environmental management systems, and several of them have been cited by environmental agencies for their efforts in reducing water and energy use. At our Greensboro facilities, thanks to a dedicated group of employees known as "the green team," we're recycling not just office paper and cardboard, but also printer cartridges, used batteries and waste oil, among other items. And by emphasizing greater energy efficiency in our operations, the facilities here in Guilford County are making a significant contribution to Volvo's national commitment to reduce greenhouse gas generation by 20 percent under the EPA's Climate Leaders program. (You can learn more about our environmental activities by visiting us at www.volvotrucks.us.com.)

We appreciate the opportunity to provide this useful information to our community.

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CITY OF GREENSBORO

Garbage, Yard Waste, Recyclables, Bulk Trash and Appliances

The City of Greensboro provides weekly collection of garbage, yard waste and bulk items. Recyclables are collected every other week. Appliances are collected by calling **(336) 373-CITY (2489)**.

Additional Services

Solid Waste Transfer Station

6310 Burnt Poplar Road
Greensboro, NC 27409

(336) 373-3867

Hours: M – F, 6am – 6pm
Sa, 7am – 1pm

White Street Landfill

2503 White Street
Greensboro, NC 27405

(336) 373-CITY (2489)

Hours: M – F, 7am – 4:50pm
Sa, 7am – 1pm

Accepts household garbage and commercial waste.

Accepts construction debris and yard waste.

Household Hazardous Waste and E-Waste

ECOFLO, Inc.

2750 Patterson Street
Greensboro, NC 27407

(336) 373-2196

Hours: W – F, 10am – 6pm
Sa, 8am – 2pm

See page 11 for more information.

Special Services

Adopt-A-Street

The City of Greensboro operates an Adopt-A-Street program which allows residents to play an active role in keeping Greensboro clean. **(336) 373-CITY (2489)**

Commercial Services

The City of Greensboro provides trash and recycling collection services to commercial and multi-family developments. **(336) 335-5444**

E-Waste

Electronic items can be taken to the Household Hazardous Waste Collection Center for disposal and/or recycling. **(336) 373-CITY (2489)**

Loose Leaf Pick-Up

The City of Greensboro provides two rounds of loose leaf pick-up beginning each November through January. **(336) 373-CITY (2489)**

Recycling Drop Sites

The City of Greensboro has nine recycling drop sites located throughout the City for public use. **(336) 373-CITY (2489)**

Recycling Visits

The City of Greensboro encourages visits to the FCR recycling center. Call to schedule a visit. **(336) 373-2053**

GREENSBORO BEAUTIFUL

Greensboro Beautiful, Inc. is a private, non-profit volunteer organization which works in partnership with the City of Greensboro to bring private businesses, citizens, neighborhoods and community organizations together to conserve and enhance the beauty of our community through public and private cooperation.

As an affiliate of **Keep America Beautiful, Inc.**, Greensboro Beautiful engages individuals to take responsibility for improving their local community environment. Through litter cleanups and litter-prevention awareness programs, Greensboro Beautiful works to change attitudes and behavior about litter and solid waste.

Big Sweep Citywide Cleanup (3rd Saturday in September)

Greensboro Beautiful volunteers clean litter from our community's lakes and streams, neighborhoods and roadsides as part of the **Big Sweep Citywide Cleanup**. Thousands of volunteers from scout troops, neighborhoods, community organizations, churches, schools, businesses and families take part in the cleanup. The City of Greensboro assists neighborhoods with special equipment and collection needs.

Great American Cleanup (1st Saturday in April)

Greensboro Beautiful volunteers give the city a spring cleaning each year as a part of the **Great American Cleanup**. Our volunteers come together to clean up neighborhoods, roadsides, parks, and other littered areas on the first Saturday in April. City of Greensboro assists neighborhoods with special equipment and collection needs.

Clean Campus Program (April)

This program for area K-12 schools features hands-on activities designed to promote litter awareness, recycling, and campus beautification while utilizing interdisciplinary classroom skills. This week-long program instills a sense of individual responsibility and advocacy for school appearance and environment, while demonstrating that students of all ages can make a difference. Clean Campus Program Handbooks are distributed to all public schools in March. Interested teachers should contact their principal for a copy of the handbook.

Litter Index (January)

Greensboro Beautiful conducts an annual Litter Index. It is a simple and credible tool that allows a quick, reliable visual assessment of the litter presence in our community. The data obtained through the Litter Index is invaluable in determining the types of litter prevention programs needed to address current conditions and achieve long-term sustainable results. The primary use of the information obtained using the Litter Index is to assist Greensboro Beautiful and local government agencies in directing efforts to those areas of the city that require attention.

Greensboro Beautiful, Inc.

501 Yanceyville Street
Greensboro, NC 27405
Phone: (336) 373-2199
Fax: (336) 373-2943
www.greensborobeautiful.org

CITY OF HIGH POINT

Garbage, Yard Waste, Bulk Trash and Recyclables

The City of High Point provides once a week same-day collection for garbage, yard waste, bulk trash and recyclables.

211 South Hamilton Street
High Point, NC 27261
(336) 883-3111
www.high-point.net

Additional Services

Kersey Valley Landfill

3748 East Kivett Drive
High Point, NC 27262
(336) 883-3433
Hours: M – F, 7:30am – 4:30pm
Sa, 7:30am – 1pm

Household Hazardous Waste and E-Waste

ECOFLO, Inc.
2750 Patterson Street
Greensboro, NC 27407
(336) 373-2196
Hours: W – F, 10am – 6pm
Sa, 8am – 2pm

See page 11 for more information.

City of High Point Material Recovery Facility (MRF)

5875 Riverdale Road
Jamestown, NC 27282
(336) 883-3621
Hours: M – Th, 7am – 5:30pm

Ingleside Compost Facility

3001 Ingleside Drive
High Point, NC 27265
(336) 883-8514
Hours: M – F, 9am – 4pm
Sa, 9am – 1pm

Special Services

Dead Animal Services

Dead animals weighing less than 100 lbs. will be picked up at the curb.
(336) 883-3111

E-Waste

Electronic items can be taken to the Household Hazardous Waste Collection Center for disposal and/or recycling.
(336) 373-2196

High Point Keep America Beautiful

Litter programs, Adopt-A-Street and Annual Cleanups.
(336) 883-3517

Loose Leaf Pick-Up

The City of High Point provides two rounds of loose leaf pick-up beginning early November and ending mid January.
(336) 883-3455

Medical Waste

Residents only.
(336) 883-3111

Rent-A-Trailer

Residential use only.
(336) 883-3111

GUILFORD COUNTY

With environmental concerns rising on everyone's list of priorities, it's good to know what environmentally friendly options residents have available to them for disposing of trash and unwanted possessions. Here are some pointers, along with a list of resources, that you may want to save for future reference. These services are available to all county residents.

Household Garbage and Trash

For disposal of regular household trash, residents have the option of hiring a private hauler to collect their trash and recycling or of taking it to a public facility themselves. When hiring a hauler, please keep in mind that the County requires private companies to obtain a County license to collect residential garbage and recycling. The licensing process helps to ensure that collection vehicles are maintained in good working order, so that they do not leak and cause contamination. In addition, companies operating under the County licensing program must adhere to these minimum service requirements and maximum collection fees: \$16.00 per month for once per week garbage collection and twice per month recyclables collection at the curb/roadside.

In addition, licensed haulers may opt to provide "back-door" service for disabled or elderly customers who are unable to get their trash out to the curb, or twice per week garbage collection service for those with greater disposal needs, based on County licensing requirements and pricing guidelines for these specific services. Also, each company has its own rules for recycling, including the materials accepted and the guidelines for preparing those materials for collection. So contact your hauler directly for recycling information specific to your program.

For more information as well as a current listing of licensed garbage collectors, visit the Guilford County web site at www.co.guilford.nc.us or call Guilford County Environmental Services at **(336) 641-3792**.

There are two options for transporting garbage directly to a disposal facility in Guilford County. For hours of operation, load requirements and costs, please contact these facilities directly:

Solid Waste Transfer Station

6310 Burnt Poplar Road, Greensboro
(336) 373-3867

Kersey Valley Landfill

3748 East Kivett Drive, High Point
(336) 883-3435

Household Hazardous Waste and E-Waste

Household Hazardous Waste Center (HHW)

ECOFLO, Inc.

2750 Patterson Street

Greensboro, NC 27407

(336) 373-2196

Hours: W – F, 10am – 6pm, Sa, 8am – 2pm

See page 11 for more information.

Recycling

All licensed garbage collectors in Guilford County are required to provide recycling collection as part of their service. Each company has their own list of acceptable materials, but each collects aluminum and metal food and beverage cans, plastic bottles labeled with #1 PETE or #2 HDPE, and newspaper. Some services also collect cardboard, magazines, office paper and chipboard. Check with your collector about your specific program.

GUILFORD COUNTY

If you don't subscribe to a curbside collection service, there is one public recycling center in Guilford County. This material recovery facility (MRF) will accept many household recyclable materials and will even buy high quality recyclables. For more information, call the MRF directly.

City of High Point Material Recovery Facility

5875 Riverdale Road, Jamestown
(336) 883-3621

In the City of Greensboro, there are several unmanned recycling drop-off sites that are accessible 24 hours a day. Check the web site at www.greensboro-nc.gov/Departments/fieldops or call the Contact Center at **(336) 373-CITY (2489)** for locations and materials accepted.

Appliances/White Goods and Tires

Guilford County Scrap Tire and White Goods Collection Facility

2138 Bishop Road (located just south of the Wet 'n Wild Water Park, between Holden and Groometown Roads)
(336) 294-9431

Large household appliances, or "white goods," are prohibited from being disposed of in landfills and must be recycled. White goods include stoves, freezers, refrigerators, washers, dryers, dishwashers, water heaters and air conditioners. Many licensed garbage collectors provide curbside pick-up for a fee. However, you may bring your household appliances directly to the County facility for recycling. There is no charge, and we'll unload your vehicle for you. In addition, a drop-off site for appliances has been opened at the Northeast Fire Station, located at 7806 Jackson School Road, Brown Summit, NC. Call the fire station directly at (336) 656-7292.

Scrap tires are a large environmental problem in North Carolina. They are prohibited from disposal in landfills, and are very costly to recycle. The state has enacted a point-of-purchase disposal fee on tires, so when you purchase new tires be sure to take advantage of the fee and have your retailer dispose of your old tires for you. If you do have tires you need to get rid of, please be aware that there are restrictions. Call the facility at **(336) 294-9431** for more information.

Christmas Tree Recycling

Put your Christmas tree to good use after the holidays by taking advantage of the County's recycling program that turns live Christmas trees into much-needed mulch and compost for County parks. Simply remove all lights, decorations, stands and covers, then drop your tree(s) off at one of the three locations between December 26th and January 15th. Wreaths, garland and artificial trees are not accepted.

Guilford County Prison Farm 7315 Howerton Road, Gibsonville (336) 449-4720	Open 24 hours a day, 7 days a week from 12/26 – 1/15. Call for more information and directions.
Piedmont Triad Farmers' Market Off I-40 at Sandy Ridge Road (336) 605-9157	Open 6am – 6pm daily from 12/26 – 1/15. Call for directions.
Tabernacle United Methodist Woody Mill and Methodist Roads (behind the ball fields)	Open 24 hours a day, 7 days a week from 12/26 – 1/15. Call (336) 641-3792 for more information and directions to this southeast Guilford County location.

Yard Waste

Grass clippings, hedge trimmings, tree limbs and leaves are all considered yard waste. Most yard waste can be composted and reused in gardens and flower beds to provide nutrients and mulch for plants. For information about composting, please contact the Guilford County Cooperative Extension at **(336) 375-5876**. If composting isn't an option for you, many of the County's licensed haulers provide curbside collection service for yard waste for an additional fee. Contact your hauler directly for more information.

There are two composting facilities available to Guilford County residents. Both of these composting centers often have compost and mulch available for residents. Please contact the facilities directly for information about availability, pricing, materials accepted and hours of operation.

Greensboro: White Street Landfill

2503 White Street, Greensboro
(336) 373-7657 or (336) 373-CITY

High Point: Ingleside Compost Facility

3001 Ingleside Drive, High Point
(336) 883-8514

Land Clearing and Inert Debris (LCID)

LCID is limited to the following materials: concrete, brick, concrete block, uncontaminated soil, rock, gravel, untreated wood, limbs, leaves and stumps. LCID landfills do not accept materials that have been painted or coated with sealants or finishes. For LCID landfill facilities closest to you, check the County web site at www.co.guilford.nc.us, or contact the Environmental Inspector at **(336) 641-2082** for more information.

Construction Debris

Unwanted materials that result from the construction or demolition of buildings and other structures are termed construction and demolition (C&D) waste. While these materials can be disposed of in the same manner as municipal solid waste, or regular household trash, it is less expensive and more environmentally friendly to dispose of them at a C&D facility where they may be able to be recycled. There are currently three C&D facilities available to residents in Guilford County. Please contact each facility directly for hours of operation, costs and other pertinent information.

White Street Landfill

2503 White Street, Greensboro
(336) 373-7657 or (336) 373-CITY

WCA of High Point, LLC

5830 Riverdale Road, Jamestown
(336) 886-3560

Salvage America, Inc.

3001 Holts Chapel Road, Greensboro
(336) 215-5228

More Information

Guilford County is working to provide additional solid waste services and options for citizens. Check the County web site at www.co.guilford.nc.us for information about new programs as they become available. If you have questions or would like additional information, please contact Susan Heim, Environmental Services Coordinator, at **(336) 641-3792**, or by e-mail at sheim@co.guilford.nc.us. Comments, ideas and suggestions are always welcome.

SURROUNDING AREAS

See Guilford County pages for additional services available to all Guilford County residents.

	Trash	Yard Waste	Large Item	Recycling
Gibsonville 129 W. Main Street M – F, 8am – 5pm (336) 449-4144 www.gibsonville.net	Collected weekly curbside.		Collected every other week, alternating with recycling.	Collected every other week, alternating with large item pick up.
Jamestown 301 E. Main Street M – F, 8:30am – 5pm (336) 454-1138 www.jamestown-nc.us	Trash, yard waste and bulky items are collected weekly curbside.			Deposit in community bins. (rear parking lot of town hall)
Oak Ridge 8315 Linville Road M – F, 8:30am – 4:30pm (336) 644-7009 www.oakridgenc.com	Collected weekly curbside. Waste Industries (336) 668-3712	Not provided. See the Guilford County Services page for available options.	Contact Waste Industries directly at (336) 668-3712.	Collected weekly curbside. Waste Industries (336) 668-3712
Pleasant Garden 4920 Alliance Church Rd. M – F, 8am – 5pm (336) 674-3002 www.pleasantgarden.net	Residents may contract individually with any private company licensed by Guilford County. Visit the county web site at www.co.guilford.nc.us or call (336) 641-3792 for a list of licensed garbage collectors.			
Sedalia 6121 Burlington Road M – F, 8am – 12pm (336) 449-1132	Collected weekly curbside. Waste Industries (336) 229-0525	Not provided. See the Guilford County Services page for available options.	Contact Waste Industries directly at (336) 229-0525.	Collected weekly curbside. Waste Industries (336) 229-0525
Stokesdale 8416 US Hwy. 158 Tu – F, 8:30am – 2:30pm (336) 643-4011 www.stokesdale.org	Collected weekly curbside. Republic Waste Services (336) 299-0815	Available for an additional fee. Contact Republic Waste Services directly at (336) 299-0815.		Collected weekly curbside. Republic Waste Services (336) 299-0815
Summerfield 4117 Oak Ridge Road M – F, 8:30am – 4:30pm (336) 643-8655 www.townofsummerfield.com	Collected weekly curbside. Republic Waste Services (336) 299-0815	Available for an additional fee. Contact Republic Waste Services directly at (336) 299-0815.		Collected weekly curbside. Republic Waste Services (336) 299-0815
Whitsett 811 NC Highway 61 Tu – Th, 9:30am to 3pm (336) 449-3380 www.whitsettnc.com	Collected weekly curbside. Republic Waste Services (336) 299-0815	Available for an additional fee. Contact Republic Waste Services directly at (336) 299-0815.		No recycling collection.

HOUSEHOLD HAZARDOUS WASTE

Household Hazardous Waste Program (HHW)

The HHW Collection Program is open to all residents of Guilford County and provides safe and environmentally sound disposal of hazardous materials. There is no charge at the site for dropping off materials. Commercial use is prohibited.

The HHW Center is located at Ecoflo, Inc., 2750 Patterson Street and is open W – F, 10am – 6pm, Sa, 8am – 2pm. If you have questions, contact the HHW Hotline at **(336) 373-2196**. The following items can be brought to the HHW Center.

Garage & Workshop

- Acids/bases (i.e. acetone, parts cleaners, and turpentine)
- Auto fluids (i.e. antifreeze, brake, motor oil, starter, transmission)
- Car and other wet cell batteries
- Contact cement, driveway sealer, fiberglass epoxy
- Gasoline and other fuels
- Glue (solvent-based)
- Lighter fluid, paint, paint thinner, paint stripper
- Photographic chemicals
- Shellac, stain, varnishes, deck sealers, wood preservatives

Home & Garden

- All types of batteries
- Fluorescent bulbs
- Furniture polish, metal polish (solvent-based)
- Fungicide
- Mercury thermometers and thermostats
- Pesticides, insect spray, rat poison, weed killer
- Pool chemicals

Kitchen & Bath

- Cleaners (solvent based)
- Drain cleaners
- Floor care products
- Hair remover
- Nail polish and polish remover
- Oven cleaner

E-Waste (Electronic Waste)

- Unwanted computers
- Cell phones
- Televisions

Prohibited Items:

Do not bring the following items to the HHW Center.

- Explosives/shock-sensitive materials
- Garbage
- Medical waste
- Radioactive materials
- Reactive/unstable materials
- Recyclables
- Commercial hazardous waste
- Unknown/unlabeled materials

HELPFUL INFORMATION

Recycling Facts

- Each person throws away an average of 50 pounds of trash every week.
- Making products from recycled materials saves energy and natural resources. Recycling in North Carolina is a growing part of our state's economy, employing more than 13,000 North Carolinians statewide, and recycling jobs have increased about 48 percent in the last 10 years.
- In Guilford County, volunteers pick up nearly 20,000 pounds (10 tons) of trash each year from our roadsides, streams, neighborhoods and public areas as part of volunteer cleanup efforts.
- Each month, North Carolinians throw out enough glass to fill up more than 13 miles worth of tractor-trailers lined up end-to-end. That's a half marathon of tractor-trailers each month!
- North Carolina fills enough trash dumpsters to reach from Greensboro to Greenville every 23 days.
- Glass bottles can be used hundreds of times over to make new bottles. North Carolina has three glass plants capable of consuming thousands of tons of "cullet" or recovered glass.
- North Carolina recycles 26 percent of its waste stream, composts 6 percent, sends 67 percent to landfills and incinerates 1 percent.
- The term "global warming" makes us think about the whole planet, but sea level rises and more frequent and stronger hurricanes should make climate change a big deal for all North Carolinians. You know that waste reduction saves energy and resources, but did you know that it could also slow the accumulation of greenhouse gases?
- North Carolinians recycle 68 pounds of materials a second, but throw away 679 pounds of trash a second. That's almost 10 times what we recycle.
- If one-third of North Carolina's households sent junk mail reduction cards to the Mail Preference Association, it would save North Carolina local governments almost \$1.3 million in disposal fees per year. www.dmachoice.org/consumerassistance.html
- Making products from recovered materials instead of virgin materials saves energy. For aluminum cans, the energy saved is more than 90 percent, for newspaper 40 percent and for steel 60 percent.
- Nearly all the steel made in the United States and in the world is made from scrap.
- With the amount of trash North Carolinians throw away, we could fill enough dumpsters to line the length of NC's Interstate 40 more than six times in one year. That's 2,555 miles of dumpsters each year.
- Steel is one of the most recycled materials with a 64 percent national recycling rate. Many steel products are recycled at a high rate in North Carolina, though less than 20 percent of steel cans were recovered in 2001.
- Newspaper and corrugated cardboard are the highest recycled types of paper. In North Carolina, we recycle 57 percent of all newspaper and 50 percent of all cardboard.
- Only half of aluminum cans are recycled despite a statewide disposal ban on the material. Other items banned from disposal in North Carolina landfills include whole tires, appliances (white goods), yard waste, lead acid batteries, used oil and antifreeze.